



SCHEDULING

We require a minimum of 48 hours notice for all photography services - last minute request will be addressed individually. When scheduling an appointment please include the desired date, the listing address and any other important information about the property. After both parties have agreed on a date and time, the appointment will be considered "booked".

AT THE SHOOT

It is the responsibility of the client, homeowner, or authorized representative to have the home ready and in a condition that would result in photos reasonably pleasing to potential buyers. If the client, homeowner, or authorized representative are not present at the shoot, our interpretation of the property will be deemed acceptable. All properties will be shot as is. We will make a reasonable effort to exclude unwanted or unsightly objects before shooting each room - this does not include things like making beds, de-cluttering or moving furniture. Please use our home preparation guide to ensure the home is cleaned and staged.

AFTER THE SHOOT

After the initial shoot we will digitally process the images. This can include compositing, basic color correction, retouching and preparing master files for final delivery. Advanced retouching is available for an additional cost.

DELIVERY

Photos will be delivered within one business day of the photo shoot. The photos will be delivered with watermarking until full payment is received. You will be notified by email when they are ready. The email will contain a link that takes you to a folder within your client account were you can download your files. Payment is required before you will be able to download the non-watermarked high resolution images. Expedited delivery is available for an additional cost.

CANCELLATION

A cancellation fee of \$50 will be charged for any shoot cancelled within 24 hours of a "booked" appointment. If the client, homeowner or representative are not available to provide access to the home during the allotted shooting time we will consider it a cancellation and the full rate will be billed. If we recommend the cancellation of a photoshoot due to inclement weather and you still want the interiors photographed and the exteriors at a later time, there will be a \$25 revisit charge.

RIGHTS & USAGE

Under current copyright laws, the copyright of any photography remains with the photographer unless specifically agreed upon. We license the use of the images ONLY to the listing agent of the property at the time the photo is taken. The license of use is extended to the agent for the amount of time that the property is for sale under the commissioning agent. Any usage of the images by a third party, including but not limited to architects, builders, stagers, designers, sellers or buyers is strictly prohibited unless approved in writing by B. Woods Media.

PAYMENT

Payment is due at the time of delivery of our products. If for any reason payment is not made within 30 days from the date of delivery of the products, the rights granted to you will terminate automatically. You will be required to pay in full in order to receive the non-watermarked high resolution images. We can accept payment by check, cash, EFT (electronic funds transfer right from your bank account), Visa, MasterCard, American Express, Discover or CashApp.





